



# 2017

## ANNUAL REPORT



LEARN. DISCOVER. EXPERIENCE.

# BOARD OF DIRECTORS

I remember attending arena and stadium concerts in my younger days. There was always a buzz of excitement in the crowd as the production crew put the finishing touches on the stage setup, and we all anticipated the arrival of the headlining band. While there wasn't a lot to see, you just knew that whatever came next was going to be exciting, fun, and memorable.

The leadership team and staff of your Library have spent a great deal of thought, time, and effort during 2017 setting our stage for an innovative, exciting, and fun future. While certainly the "headliner" for our stage may well be rooted in the Main Library facility, the opening acts have been remarkable in their own right. The Library has provided the community with the opportunity to meet and engage with renowned and award-winning authors whose best-selling works tie in closely with the issues we, as a society, face today. The smART box, located just inside the Main Library's entrance, provides a fresh and ever-changing opportunity for experiential and hands-on learning. One Book, One Michiana challenges us all to expand our vision and reading preferences to experience something new with an author or subject that we might otherwise have skipped.

I am excited and filled with anticipation for what's to come as we continue to move through 2018 and as we move closer and closer to the possibilities for improvements to the Main Library itself.

As I have in the past, I will close with a favorite *Reading Rainbow* quote from LeVar Burton: "But you don't have to take my word for it!" Visit the Library and see for yourself!

Augie Freda Jr.  
President of the St. Joseph County Public Library Board

## St. Joseph County Public Library Board of Directors



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# A NOTE FROM THE *Executive* DIRECTOR

Libraries represent an extraordinary story in our country's history. To imagine places of learning where anyone can have nearly unlimited access to ideas and information is a lofty goal. Over the years, it's increasingly meant public libraries are one of the places where democracy shines.

**At SJCP, we're committed to growing our community in ways that improve the quality of life for everyone.**

Today, we're bringing our community together for programs, events, classes, and discussions. What we do now sets the stage for an entirely new generation of learners who'll need a community living room. Because we believe kids shouldn't have to worry about overdue library charges, we offer the Youth Access card. Kids can have up to 5 items checked out at a time, but they never pay for overdue items. For nearly 6,900 young people, the Youth Access card works.

We're designing programs and services along with you in ways that speak to your needs at this moment in time. In Studio 304 at Main Library, we offer recording spaces, a green screen for video production, 3D printing, virtual reality, and more.

smART box, our interactive exhibit space, is a way for you to enjoy and reflect on a wide variety of changing topics. With installations that change about every 6 weeks, we've made it possible for you to interact with other community members in a new way.

We believe everybody should have access to high speed Internet, along with tech help to apply for a job, pay bills, learn a new skill, or do homework. As providers of a fast WiFi network, standalone computers, and trained staff, we hope to meet the needs of all in our spaces.

Our Main Library project is never off our radar. The current building, built in 1960 and remodeled in 1990, was never designed for the wealth of programs, events, meetings, and training opportunities we provide today. The possibility of flexible spaces that can be modified for changing needs continues the promise of the Library as a space where our community can always come together for learning and connecting.

Thanks for reading!

Debra Futa | Executive Director



# FOR THE LOVE OF Books

Grow and Sustain Readers

Reading can educate. It can entertain. It elevates us and introduces us to new perspectives. Reading is a lifelong passion that we all can share. Our mission at the Library is to offer services and programs that cultivate a love of reading in people of all ages and all backgrounds.

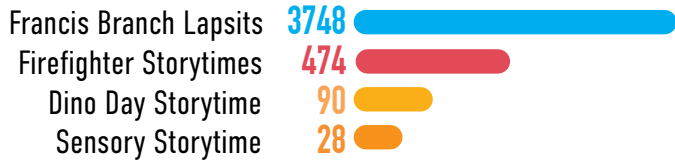


## EARLY LITERACY

The enjoyment of books begins at birth. Storytimes offer enrichment and valuable early literacy skills to our community.

**346** Storytimes  
**89** Special Storytimes  
**11,176** People attended Storytimes

### SPECIAL STORYTIME ATTENDANCE



**563,607**  
 children's books  
 CHECKED OUT

## AUTHOR VISITS

The Library brings several popular authors to our community every year for free public lectures and book signings.



Elizabeth Berg  
**65** ATTENDEES



Leonard Pitts  
**500** ATTENDEES



Walter Mosley  
**234** ATTENDEES

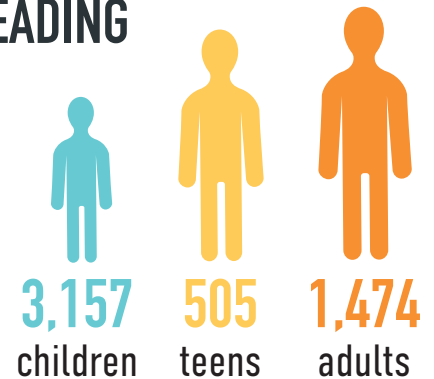


READ Local Author Fair  
**78** ATTENDEES  
**30** AUTHORS

Our first author fair provided readers with an opportunity to connect with local authors.

## SUMMER READING CHALLENGE

Reading for recreation all summer long.



## OPEN BOOK WITH LAURA NUMEROFF

Celebrating the magic of stories for 16 years with this annual family event featuring a popular children's book author, character visits, and fun activities



**1,473** children and adults  
**452** participated in countdown programs  
**22%** ↑





# COME Together

Gather, Experience, Connect

Community is more than a shared location. It is shared interests and goals. It is a sense of belonging. The Library is for the whole community. We are a part of your neighborhoods. We are a place to learn, to relax, to come together.

## PARTNERSHIPS

Working together makes us better and stronger as a community. The Library has made an effort to partner with a variety of local businesses and organizations.

- Indiana Black Expo Inc.
- Civil Rights Heritage Center
- Community Foundation of St. Joseph County
- IU South Bend
- SBCSC Adult Education
- South Bend Education Foundation
- South Bend Area Genealogical Society
- The Music Village
- Unity Garden
- University of Notre Dame
- Volunteer Lawyer Network
- Youth Services Bureau



2017 was the inaugural year for South Bend's Best. Week. Ever.

**730** people attended our Truck Rally on June 2, the kickoff to our Summer Reading Challenge.

## SOLAR ECLIPSE VIEWING PARTY

Monday, August 21, 2017

NASA's live stream was aired in the Colfax Auditorium and people were invited to gather in the Main Library's garden plaza and at branch locations to watch this spectacular natural phenomenon.



**890** people.

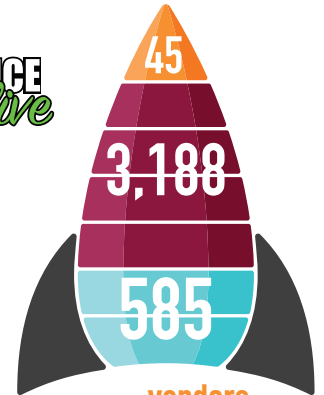
**300** free pairs of eclipse viewing glasses were handed out.

The true meaning of **COMMUNITY**: when the crowd exceeded the number of glasses available, people found ways to share.

## SCIENCE ALIVE



For 35 years, Science Alive has been our community's largest STEM event. Science-related organizations across the region come together to offer hands-on activities and to teach kids about dinosaurs, chemistry, physics, space, and engineering. This year, we introduced the Take Apart Program, which allowed kids to see the inner workings of everyday technology.



**vendors**

**Science Alive  
Countdown  
Programs**

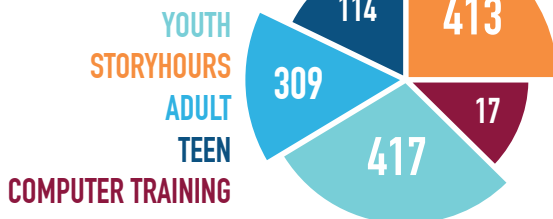
people who attended

## PROGRAMMING FOR OUR COMMUNITY

The Library strives to offer a diverse array of programs—from tech help to language classes—to meet everyone's needs.

**1,270** Programs | **281** Experiences | **51,528** People Reached

TYPES OF PROGRAMS IN 2017



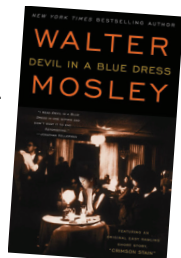
## ONE BOOK, ONE MICHIANA

Every year the Library leads the community on a literary adventure. In 2017, we walked into the world of hard-boiled fiction with *Devil in A Blue Dress* by Walter Mosley.

**27** programs including

- Jazz with Merrimans' Playhouse
- Science Cafe: Crime Detection
- Brunch Discussion with Tricia Sloma

**1,561** adults and teens participated





# iLibrary

## Guide the Digital Journey

This is a digital world. Technology impacts our work, our play, and almost every aspect of our lives. A core mission of the Library is to advance digital initiatives to help every single member of our community.

## PLAY

### Playaway Launchpad

Tablets for tiny hands and growing brains. The Library began carrying 11 Playaway Launchpads in December 2017. With no rental fee, no need for internet connection, and 4-hour battery life, these tablets are a popular addition to our collection.



In the first month they were available at the Library, they were checked out 11 times.

## Teens @ SJCP



Teen Full Access library cards were introduced, allowing Teens 14-17 to checkout Laptops and iPads.

Two additional Teen-only access computers were put in the Teen Area



Nintendo Switch introduced at the end of the year.

52 gaming sessions  
591 attendees



353 public computers system-wide

## CREATE

Studio 304 - (opened in 2014)

On the cutting edge of technology with new equipment and services:



8mm/Super 8 Reel Movie Digitizer • HTC Vive Virtual Reality Station  
Carvey Desktop CNC Machine • Squier Stratocaster Electric Guitar  
littleBits Code Kit • Logic Pro X Digital Audio Workstation Software

## HOW DID PEOPLE USE THE LAB?

Civil Rights Heritage Center recorded its *South Bend's Own Words* podcast.

A family digitized over 200 reels of 8mm video from the 40s and 50s and added voice over commentary as a Christmas present for their children.

444 3D prints were made for gifts, mementos, and just for fun!

Owner of a newly opened dance studio created a logo and flyers with lab equipment.

## ACCESS

### Technology Hub

Patrons logged 10,665,443 computer minutes (that's over 20 YEARS)



As a sustainability measure, all OPACS were replaced with Chromebits (tiny computers that look like flash drives).



## WiFi

Our mission is to become the biggest provider of WiFi in St. Joseph County.

Wireless internet used by 423,330 patrons. 84% ↑

Upgraded Wireless Access Points to offer the best and broadest coverage.

Download speed of 5 gbps and 28 wireless hubs at the Main Library.

Main Library added a charging station in the First Floor Café and charging dongles to each public access computer.

# AT YOUR Fingertips

Make it Easy

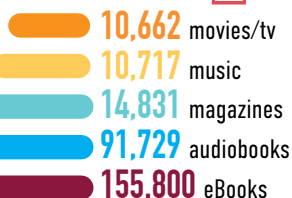
The Library is part of a big, beautiful, diverse community. We strive to make this a better place to live by being here for you in the ways that you need it most. Whether you are inside the Library, out in the community, or at home, the Library should be easy to use and accessible to all.

## OUR COLLECTION

From the latest graphic novel or must read biography to the greatest works of classic literature, we work hard to keep our collection relevant and accessible.



### eContent



## HELP WHEN YOU NEED IT



### Ask A Lawyer

Free legal advice from the Volunteer Lawyers Network

129 people served



### Homebound

Delivering library materials to those who need it most

2,437 people served

## A PLACE TO BE

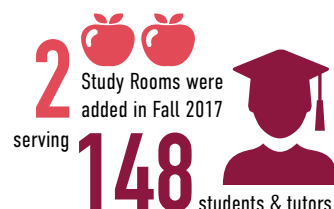
### REACHING OUT



### MEETING TOGETHER



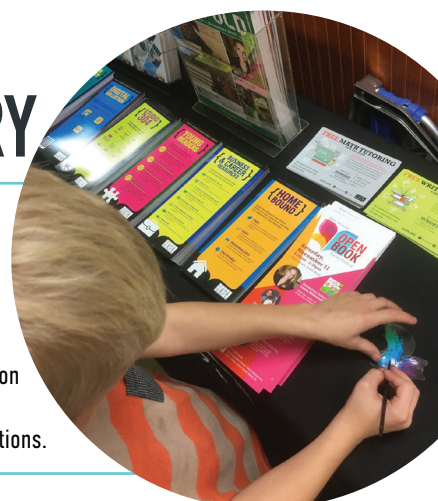
### STUDYING HARD



## BEYOND THE LIBRARY

### COMMUNITY ENGAGEMENT

The Library doubled down on its commitment to community outreach in 2017 with the creation of the Community Engagement Department with 4 full time positions.



183 Outreach Programs

10,546 Outreach Attendance

105 Library Cards Made at Outreach Events

Our Community Engagement Department brought library books to the Juvenile Justice Center, Food Bank of Northern Indiana, and B.A.B.E Store



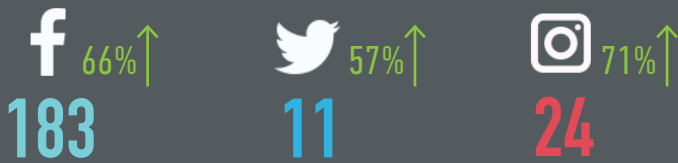


# WE ARE ALWAYS *Open* ONLINE

## Social Media Followers



## Average Daily Engaged Users



## Best Posts of 2017

**St. Joseph County Public Library**  
Published by Melody Lutz [?] · June 6, 2017 · 🌐

This summer, we're asking leaders who are building a better community to share their recommendations for life-changing reads. In our first list, South Bend Mayor Pete Buttigieg shares a few books that have had an impact on his life.

#sjcplsummer #sjcplreads #BuildaBetterWorld #MayorPete #SouthBend

Mayor Pete's Reading List | St. Joseph County Public Library

👍👍 Aaron Nichols, William Wildey and 218 others 8 Comments 52 Shares

### Most engaged post

→ **1390** likes shares comments

**St. Joseph County Public Library**  
Published by Melody Lutz [?] · November 11, 2017 · 🌐

Hey Miami-Dade Public Library System - come at us, bro 🤘

#WeAreND #NDfootball #ShakeDowntheThunder #GoIrish

👍👍👍 81 Chronological ▾

14 Shares 6 Comments



Libraries showing their hometown pride

Our #LibraryShelfie post was shared by New York Public Library!

**nysl**

Liked by usnatarchives, milwaukeepublib and 2,190 others

nysl Clever #LibraryShelfie...thanks for sharing, @sjcpl! And thank you to every who has shared their #LibraryShelfie today!

## BOOKS THAT FLEW OFF THE SHELF IN 2017

- Milk & Honey by Rupi Kaur
- Origin by Dan Brown
- Unbelievable by Katy Tur
- Instantpot Cookbooks



**1,061** SJCPL Facebook Posts in 2017



# AT THE Branches

## FRANCIS



**8,539** 12%↑  
People Attended Programs

The 7th Annual South Bend Symphony Holiday Concert included a visit from the new Maestro Alastair Willis. Hundreds of listeners added messages of peace to decorate the tree.

## CENTRE TOWNSHIP

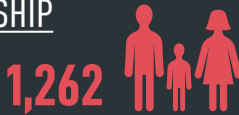


5%↑

**794,132**  
Computer Minutes Logged

Showed a strong commitment to embrace diversity and inclusion. Partnered with the community to offer a Chinese New Year and Eid Ramadan Celebration.

## GERMAN TOWNSHIP



**1,262**  
People Impacted by Outreach Programs

Annual Teen Internship and Job Fair drew dozens of vendors and led to many opportunities for teens.

## LAKEVILLE



**2,414**  
Items perused at the Library

Provided storytimes for children of migrant farm workers in the summer.

## LASALLE



**19,507** 170%↑  
Patrons used WiFi

Brought storytime to three daycares, serving children who are unable to make it to library programs.

## NORTH LIBERTY

Worked with North Liberty School and Marshall County Reading Council to bring author and illustrator Patricia Polacco to the Main Library.



**95.6%**  
Self Checkout Usage

## RIVER PARK



**692** 29%↑  
New Library Card Registrations

Facilitated registration for reduced lunches and textbook rental for the 2017/18 school year with representatives from the South Bend Community School Corporation.

## TUTT



Circulation per hour:  
**37**

Held scavenger hunts and other fun programs at area schools, including Our Lady of Hungary and Monroe Primary Center.

## WESTERN



**1,017** 83%↑  
People Used Their Meeting Room

Pre-Parade Playtime entertained over 125 kids with bubbles, chalk, and other fun activities before the 94th Annual West Side Memorial Day Parade.

# A DAY IN THE LIFE OF THE LIBRARY

**2,276** people in the door

**27** new library cards registered

**5,540** items borrowed

**789** digital downloads

**410** items cataloged

**639** public computers used

**2,958** website visits

**1,163** WiFi uses

**313** GB of WiFi used

**31** people attended storytime

**1** item added to Michiana Memory

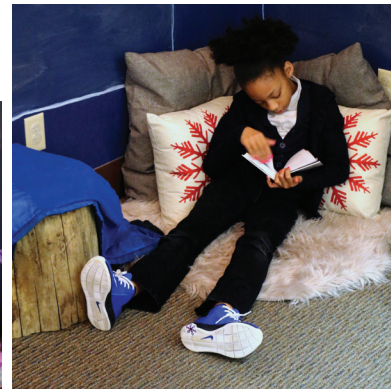
**106** program attendees

**3** museum passes checked out

## smART box



A new interactive public space opened at the Main Library. Over a year in the making, smART box debuted in November.



**1,941** people visited this unique space during its first two exhibits, *Thankful* and *Light*.



**\$55,727** raised from **83%** ↑  
**461**  
**GIFTS**

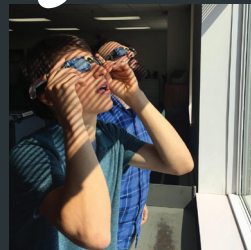
↑ largest number of individual gifts for all of St. Joseph County ↓



**MAY 9, 2017**  
**GIVE LOCAL**  
 St. Joseph County



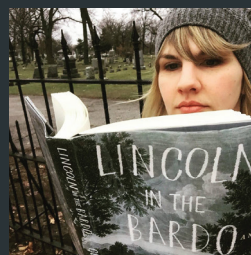
# Faces of SJCP



**189**  
 Staff Members



**364,650**  
 reference questions answered



**688**  
 books logged during Staff Reading Challenges



# FINANCIALS

<b>Revenues</b>	
Local Government	\$12,658,751
State Government	\$1,000,847
Federal Government	\$159,180
Fines & Fees	\$584,549
Donations & Grants	\$151,005
Other Income	\$120,885
	<b>\$14,675,217</b>

<b>Expenses</b>	
Personnel	\$7,314,202
Collection	\$2,511,941
Other	\$2,223,117
	<b>\$12,049,260</b>

<b>Give Local</b>	
Donations	\$41,795
Endowment	\$39,713
	<b>\$81,508</b>

# DONORS

## Director's Circle (\$1000 & above)

Marci and Jonathan Burdick  
Irene Forbes  
Marcia Haslett  
Edward J. Jordanich  
Brian and Susan Moloney  
Don and Carol Napoli  
Claude and Mary Renshaw

## 1889 Society (\$250 to \$999)

Katie and John Anthony  
Brent and Carolyn Banulis  
Ronald and Karen Barker  
David and Marguerite Boone  
F. Peter and Durleen Braasch  
Carolyn and Joe Bradley  
Seth Brown and Marya Lieberman  
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James and Claudia Varga  
Charles and Mary Weber  
Bob and Myrna Wolosin  
David and Donna Woods  
Don and Pamela Wycliff

## Gilded Pages (\$100 to \$249)

Margaret Andert  
Tamara and Hilary Asher  
Richard Atkinson  
Helen Atkinson  
Ann C. Bailey  
Mary Baker  
Bruce and Linda Bancroft  
William A. Barna  
Joseph and Pamzy Bauer  
Robert and Mary Beam  
Linda L. Benedict  
John and Alice Bentley  
Mara and Patrick Boettcher  
Shirley Braner  
Donna and Richard Bujeker  
Bruce Bunker and Kathie Newman  
Tom and Pam Burish  
Neal and Linda Cason  
Sue Christensen  
Barbara Clausen

Cynthia W. Cohen  
Carol Collins  
Louise Collins  
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Linda and William Conyers  
Elizabeth and Xavier Creary  
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Mary and A. Philip DePauw  
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Scott and Julianne Dunham  
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Caleb Worm  
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Lorenzo and Kathryn Zeugner

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